

## Important Notice Regarding Your Summit Broadband Services

Please be advised that we will be performing a planned maintenance to your Summit Broadband services on **October 2<sup>nd</sup>, 2023, through October 5<sup>th</sup>, 2023, from 8AM to 2PM. During this time, you will experience an interruption of service between 30 to 90 minutes long.** Please see the below schedule for details on when the planned maintenance will be conducted for your building.

### **October 2<sup>nd</sup>, 2023**

Building #90 - #91: 2220 Spanish Dr, 2221 Norwegian Dr, & 2209 Utopian Dr

### **October 3<sup>rd</sup>, 2023**

Building #92 - #94: 2231 Utopian Dr, 2021 Shangrila Dr, & 2022 Camelot Dr

### **October 4<sup>th</sup>, 2023**

Building #95 - #96: 2019 Utopian Dr, 2020 Shangrila Dr, & 2010 Utopian Dr

### **October 5<sup>th</sup>, 2023**

Building #68 - #69: 2292-2293 Austrian Ln

### **October 6<sup>th</sup>, 2023**

Building #70: 2291 Americus Blvd

If your services are not restored after the scheduled maintenance window, please unplug the power cord from your Summit Broadband provided Optical Network Terminal (ONT) and your IPTV set-top boxes for 5 minutes, then plug them back in. If services do not restore, please contact **Customer Care at 877.678.6648 or chat with us online at [summitbb.com](https://summitbb.com).**

We appreciate your understanding and apologize for any inconvenience that this may cause.

Sincerely,

Summit Broadband