

Important Notice Regarding Your Summit Broadband Services

Please be advised that we will be performing a planned maintenance to your Summit Broadband services on **September 18th, 2023, through September 21st, 2023, from 8AM to 2PM. During this time, you will experience an interruption of service between 30 to 90 minutes long.** Please see the below schedule for details on when the planned maintenance will be conducted for your building.

September 18th, 2023

Building #78: 2192 Swedish Dr

September 19th, 2023

Building #79: 2226 Switzerland Way

September 20th - 21st, 2023

Building #80: 2258 World Parkway Blvd & 2259 Costa Rican Dr

If your services are not restored after the scheduled maintenance window, please unplug the power cord from your Summit Broadband provided Optical Network Terminal (ONT) and your IPTV set-top boxes for 5 minutes, then plug them back in. If services do not restore, please contact **Customer Care at 877.678.6648 or chat with us online at summitbb.com.**

We appreciate your understanding and apologize for any inconvenience that this may cause.

Sincerely,

Summit Broadband