

Important Notice Regarding Your Summit Broadband Services

Please be advised that we will be performing a planned maintenance to your Summit Broadband services on **September 11th, 2023, through September 14th, 2023, from 8AM to 2PM. During this time, you will experience an interruption of service between 30 to 90 minutes long.** Please see the below schedule for details on when the planned maintenance will be conducted for your building.

September 11th, 2023

Building #74: 2292 Costa Rican Dr & 2293 Swedish Dr

September 12th, 2023

Building #75: 2260 Costa Rican Dr & 2261 Swedish Dr

September 13th, 2023

Building #76: 2221 Swedish Dr & 2222 Americus Blvd

September 14th, 2023

Building #77: 2220 Swedish Dr

If your services are not restored after the scheduled maintenance window, please unplug the power cord from your Summit Broadband provided Optical Network Terminal (ONT) and your IPTV set-top boxes for 5 minutes, then plug them back in. If services do not restore, please contact **Customer Care at 877.678.6648 or chat with us online at summitbb.com.**

We appreciate your understanding and apologize for any inconvenience that this may cause.

Sincerely,

Summit Broadband