

Message to Residents 5.5.2020 – Phase 1 Reopen Plan Part (1) One.

When the very difficult decision was made to close all facilities, it was based on information provided by Governors Executive Orders, recommendations from the CDC and Florida Health Departments and other experts. The first responsibility was for the safety of residents and employees. It is once again difficult decision time, and we are relying on those same orders, recommendations, and experts to provide direction in reopening OTOW.

Florida Governor DeSantis' "Phase 1: Safe. Smart. Step-by-Step. Plan for Florida's Recovery" Executive Order 20-12, goes into effect, Monday, May 4th. Key components of the order that impact OTOW's Phase 1 reopening decisions include:

Responsible Individual Activity

- All persons in Florida shall continue to limit their personal interactions outside the home
 - Essential services and activities should continue to follow safety guidelines issued by the CDC and OSHA
 - Senior Citizens and individuals with significant underlying medical condition are strongly encouraged to stay at home and take all measures to limit the risk of exposure to COVID-19
 - All persons in Florida should:
 - Avoid congregating in large groups...groups of people greater than ten are not permitted to congregate...
 - Avoid nonessential travel...outside of Florida
 - Adhere to guidelines from the CDC regarding isolation for 14 days following travel on a cruise or from any international destination and any area with significant presence of COVID-19
- Business Restricted by Previous Executive Orders
 - Bars, pubs and nightclubs...shall continue to suspend the sale of alcoholic beverages for on-premises consumption
 - Restaurants and food establishments...may allow on-premises consumption of food and beverage so long as they adopt social distancing measures and limit their indoor occupancy to no more than 25 percent of their building occupancy...Outdoor seating is permissible with appropriate social distancing... six feet between parties, only seating parties of 10 or fewer people and keeping bar counters closed to seating.
 - Gyms and fitness centers remain closed.
- Other Affected Business Services
 - In-store retail sales may open store fronts if they operate at no more 25% of building occupancy
 - Museums and libraries may open at no more than 25% of their building occupancy...

OTOW is taking slow, incremental steps to reopening the community. The following amenities will open MAY 11th with safety protocols and capacity limitations in place--Golf Courses, Shuttle Bus, Tennis and Pickleball, Shuffleboard, Horseshoes, and the Dog Park. All residents must be responsible for their own personal safety and for compliance with the safety protocols for each location. Any

violation of the posted amenity rules may result in the amenity closing. Disrespect of employees enforcing amenity rules will not be tolerated and will result in loss of privileges.

Golf will resume with strict safety protocols May 11th.

A detailed list is below.

Social Distancing

- Social Distancing of at least 6 feet is required at all times.
- The use of mask and gloves is recommended.
- Please provide your own hand sanitizer and sanitizing wipes in the event that OTOW cannot replenish its supply.
- Golfers will play a minimum of 10 minutes apart to ensure social distancing.
- Walk on and individual play only. Two golfers will be permitted provided they reside in the same unit.
- No guests permitted.
- No league or tournament play or events will be permitted.
- No gathering at first tee's and no gathering of any groups will be permitted.

Golf Course

- Pro Shop and restrooms will remain closed.
- No cart rentals.
- The courses are only open during the hours of 8:00am and 2:00pm. After 1:30pm residents will not be permitted to begin new play. No play before or after that time will be permitted.
- Courses may not be accessed from any other area except the first tee. Anyone accessing the courses from any other point of entry will be required to leave and will not be allowed to return until the courses open for normal play.
- All pins, rakes, ball washers have been removed. OTOW will not provide any, you must bring your own and remove after use.
- All cups will be pulled and openings capped.
- No scorecards or pencils will be provided.

Staff

- Activity card checks will be conducted prior to play.
- Staff will not handle cards but will be required to view them for verification purposes. Recommended to have card hooked to a lanyard for easy viewing.
- Staff will not be permitted to touch resident bags or personal belongings.
- No one is permitted to enter the course until they are given staff approval.

General

- Disruptions or noncompliance will not be permitted. You will be asked to leave and not be permitted to return until the amenity opens for normal play.
- Any violation of the posted amenity rules may result in the amenity closing. Disrespect of employees enforcing amenity rules will not be tolerated and may result in loss of privileges.

The Shuttle Bus service will resume with strict safety protocols on May 11th.

A detailed list is below.

Social Distancing

- Social Distancing of at least 6 feet is required at all times. Failure to follow social distancing guidelines will result in the closure of the service until further notice.
- The use of mask and gloves is recommended.

- Please provide your own hand sanitizer and sanitizing wipes in the event that OTOW cannot replenish its supply.
- Distance markings and directional signage may be placed in the bus.

Shuttle Bus

- Riders will be limited to a total of four (4) persons per run.
- Limited hours/days of operation to include only Tuesday through Friday with two morning runs and two afternoon runs.
- Stops will be limited to Publix and/or Walmart.

Staff

- The driver will wear gloves and mask.
- The driver will wipe down seats and any high touch surface areas.
- The driver will not assist residents with their packages, bags, or on/off the bus.
- The driver will check but will not handle ID cards; recommend hooking it on a lanyard for easy viewing/access.

Riders

- Residents will be required to show their Activity cards prior to entry onto the bus.
- Residents will be asked to follow distance and/or directional signage at all times.
- Residents will be asked to follow SCA employee directions when given.
- You must call 24 hours in advance to make a reservation to ride by calling 727-799-3417 Option #7.

General

- Disruptions or noncompliance will not be permitted. You will be asked to leave and not be permitted to return until the regular bus schedule resumes.
- Any violation of the posted amenity rules may result in the amenity closing. Disrespect of employees enforcing amenity rules will not be tolerated and may result in loss of privileges.

NOTE: All other indoor and outdoor activities/facilities remain closed at this time.